

## APPENDIX J- ARTC Complaints Summary



## DECC Monthly Complaints Statistics Report R4.2

### Complaints Summary

There were 15 complaints received during June 2009, as summarised in Table 2 below. For all complaints received by ARTC in relation to the SSFL project works a response is given and a resolution and close out sought.

**Table 1 - Complaints Summary for June 2009**

Noise	Vibration	Dust	Water Pollution	Non-Environmental	Not Project Related	Total
3	1	0	0	8	3	15

