

## **APPENDIX M- ARTC Complaints Summary**



## DECC Monthly Complaints Statistics Report R4.2

### Complaints Summary

There were 14 complaints received during August 2009, as summarised in Table 1 below. For all complaints received by ARTC in relation to the SSFL project works a response is given and a resolution and close out sought.

**Table 1 - Complaints Summary for August 2009**

Noise	Vibration	Dust	Water Pollution	Non-Environmental	Not Project Related	Total
2	2	2	0	8	0	14

